

# Supported Browser Policy

---

To ensure an advanced and secure experience, we must capitalize on the new capabilities available in modern browsers as older browsers are unable to support the same high-quality experience.

Effective December 15, 2011 - the current and prior major release of Internet Explorer, Firefox, and Safari on a rolling basis will be supported. Each time a new version is released, the new version will be updated and support will cease on the third-oldest major version.

Older browsers can continue to be used but users may experience issues using certain features or be unable to access at all.

<b>Supported Browsers</b> – <i>Current and prior major release</i>
<b>Microsoft Internet Explorer (IE)</b>
<b>Firefox</b>
<b>Safari</b>

## Beta Versions:

Beta versions are not supported. When new versions of browsers are announced as ready to Release to the Web (RTW) by the provider, they will become a supported version.

## Additional Browsers:

Browser usage is reviewed monthly. Additional browsers will be added if usage meets or exceeds 5% of total login activity.

## Troubleshooting:

The following types of tools and/or access are not recommended and may impact experience:

- **Accessing account via an embedded browser such as:**
  - Personal or Commercial Financial Management Software (Quicken, Quickbooks, etc.)
  - Browser Bars within AOL, Yahoo, Google, etc..
  - Internet Portal access within gaming systems such as Xbox
- **Use of browser Add-Ins (Emoticons, FunWeb Services, etc..)**

**Download one of the supported browsers now!**



Internet Explorer



Firefox



Safari

